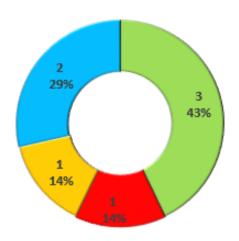


# Performance Measures

Appendix 1 - Environmental Health & Trading Standards - Quarter 2 (1st April - 30th September) - 2023/24

# Performance Measures Summary



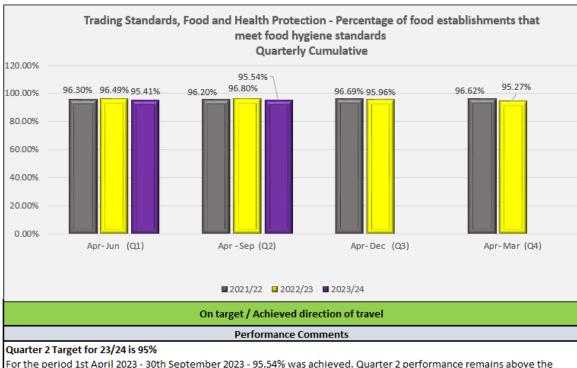
Performance Key <mark>BRAG</mark> (Blue, Red, Amber, Green

Not suitable for comparis on 5% or more below target or previous years

Within 5% of target or previous years performa

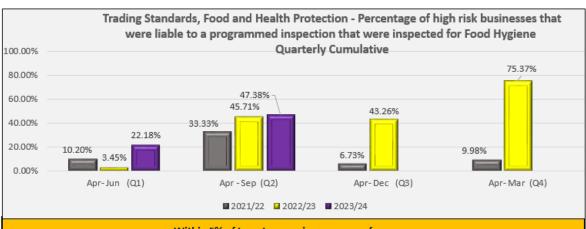
On target / Achieved direction of travel

### 1.



For the period 1st April 2023 - 30th September 2023 - 95.54% was achieved. Quarter 2 performance remains above the target of 95%, based on 1070/1120 premises being classed as "Broadly Complaint" and achieving an equivalent of a 3 or 4 or 5 (out of 5) under the statutory National Food Hygiene Rating Scheme (Wales).

# 2.

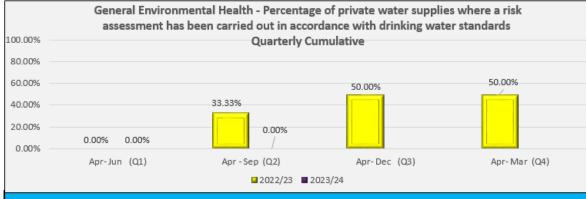


# Within 5% of target or previous years performance

#### Performance Comments

## Quarter 2 Target for 23/24 is 50%

For the period 1st April 2023 - 30th September 2023 - 47.38% was achieved. Quarter 2 performance is slightly below Target but the deficit will be recovered in coming months. Actual figures were 127 out of 268 high risk businesses which were inspected.



#### Not suitable for comparison

#### **Performance Comments**

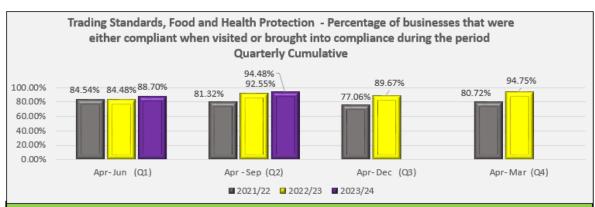
### Quarter 2 Target for 23/24 is 33%.

Data availble for 22/23 and current year.

For the Quarter 1st April 2023-30th September 2023 - there is no data for this period .

In order to satisfy the requirements of the Drinking Water Inspectorate, sample analysis must be undertaken by a United Kingdom Accredited Service (UKAS) accredited laboratory. Unfortunately the laboratory traditionally utilised for undertaking our analysis has relinquished its accreditation, and unfortunately no prior notification was given. A new laboratory has been sourced but some contractual arrangements remain outstanding at this time. It is hoped that testing is likely to recommence in January 2024 (but this is dependent on the return of relevant finance paperwork to NPTCBC from the labratory)

#### 4.

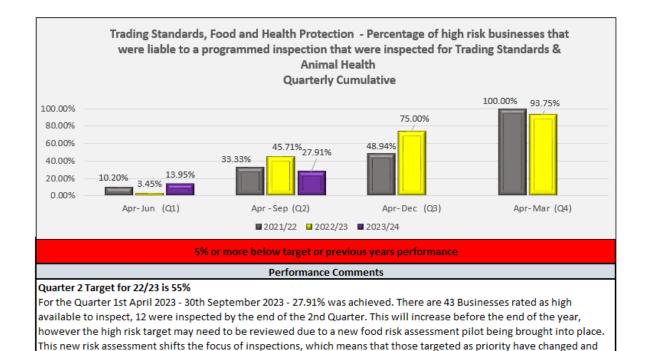


### On target / Achieved direction of travel

#### **Performance Comments**

### Quarter 2 Target for 23/24 is 75%

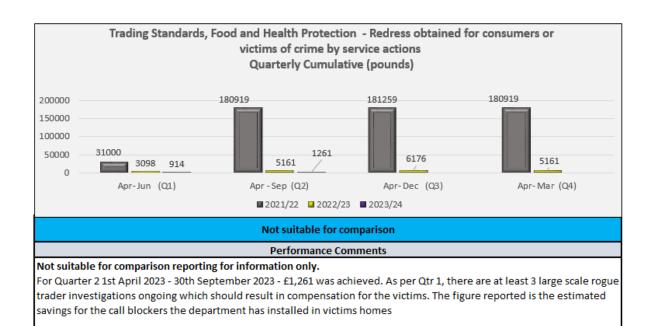
For the Quarter 2 1st April 2023 - 30th September 2023 - 94.48% was achieved. 272 businesses were contacted, 257 were found to be compliant or brought into compliance. Although an impressive figure, the department has been seizing quantities of vapes, there continues to be a rise in numbers of complaints of underage sales, rogue traders incidents and food breaches. As stated in quarter 1, this PI is likely to be revised in the new financial year



will also mean that certain businesses will need to be visited more regularly. Implementing this system, plus the loss of a

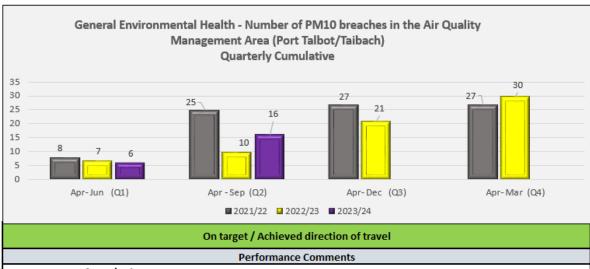
6.

member of staff has adversely affected this indicator.



<u>Well Being Objective 3</u> - Our Local Environment, Culture and Heritage can be enjoyed by future generations

# 7.



#### Quarter 2 Target for 23/24 is 18.

Fine particulates (PM10) breaches are recorded at the official monitoring station located in Port Talbot Fire Station – this mainly relates to emissions from Tata Steel, which is regulated by Natural Resources Wales. For the Quarter 1st April 2023 – 30th September 2023, 16 breaches were recorded. This data is subject to further ratification by an external organisation and is therefore subject to change following the verification process.

This is a Corporate Plan measure.